

## **TERMS and CONDITIONS**

### **Credit Card Payments**

A merchant fee of 1.64% will be added to your total should you choose to pay your registration / accommodation via credit card.

### **Registration Cancellation Policy**

Should you be unable to attend once you have registered, you may reassign your registration to another person. Please note that if you do so, you must formally advise Aviation NZ.

Registration cancellations will not be accepted unless made in writing. Cancellations made on or before Friday 4 September 2021, will be refunded less 30% to cover administration costs. Please note that all cancellation fees are payable irrespective of whether the invoice for registration has been paid or not at the time of cancellation. No refunds or credits will be given after Friday 4 September 2021.

If, for reasons beyond the control of Aviation NZ, the conference is cancelled, the registration fee will be refunded after the deduction of expenses already incurred.

### **Accommodation**

Aviation NZ has secured block bookings at the Intercontinental and Ibis. Rooms will be allocated on a first-in basis until Wednesday 25 August 2021, as long as there is space available. After that date, all unallocated rooms will be released, and no guarantee can be made that rooms will be available. Conference delegates must make accommodation bookings direct with the hotel.

### **Insurance**

Registration fees do not include insurance of any kind.

It is strongly recommended that all delegates take out their own travel insurance (with extended cover for personal possessions) and medical insurance prior to the conference. The policy should include loss of fees through cancellation of your participation in the conference itself, loss of airfares for any reason, medical expenses, theft or damage to belongings and repatriation should travel arrangements have to be altered.

In the event of industrial disruptions or natural disasters the conference organisers cannot accept responsibility for any financial or other losses incurred by delegates. Nor

can the organisers take responsibility for injury or damage to property or persons occurring during the conference or associated activities.

Insurance is the responsibility of the individual delegate.

### **Disclaimer**

All best endeavours will be made to present the programme as displayed on this website. The conference and its agents reserve the right to alter without prior notice, any of the arrangements, timetables, plans or other items relating to the conference, for any cause beyond its reasonable control.

Aviation NZ is not liable for any loss or inconvenience caused as a result of such alteration. In the event of unforeseen circumstances, Aviation NZ does not accept responsibility for loss of monies caused by delays and/or cancellation. Delegates are advised to take out personal travel insurance and to extend their policy to cover personal possessions. The conference does not cover individuals against cancellations of any bookings or theft or damage to belongings.