

There has been discussion about what components QA Programmes would need to be equal to AIRCARE™. The following is offered:

- a) A set of codes of practice that have been developed in consultation with stakeholder and that are accepted by industry and stakeholders as representing best practice. These standards shall cover the application of agrichemicals, fertilisers and baits as well as noise abatement and fire fighting.
- b) An assurance process to confirm that pilots are competent in the activities for which they are engaged.
- c) A safety management system that is developed to the extent that it permits operators to demonstrate that the codes of practice are always followed by pilots and that Civil Aviation Authority requirements are met or exceeded.
- d) A documented auditing system which is open to contestable provision every three years provided by audit organizations with independent and qualified aviation auditors.
- e) A complaints resolution process which is appropriately operated within an independent governance regime.
- f) All material published in support of the programme is to be publicly available.